

Situation/Conflict Assessment Neutral Assessor Evaluation

Name of project: Printed by USIECR



The U.S. Institute for Environmental Conflict Resolution evaluates all of its services. As a part of this evaluation we ask the various interests who have been involved in an Institute project or case to provide us with information about their experience. Your responses will be part of the Institute's ongoing evaluation effort, and the data compiled will provide much-needed information that will be used to improve our programs and services. The average estimated reporting burden for this questionnaire is 6 minutes. This estimate includes time for reviewing the instructions, completing, and reviewing the questionnaire. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Institute. Please note your responses to this questionnaire are confidential. The identity of individual respondents is not recorded. The Office of Management and Budget (OMB) number that is displayed on the cover is currently valid and authorizes this collection of information.

Please return your completed questionnaire in the enclosed envelope to:



130 South Scott Avenue, Tucson, Arizona 85701
Telephone: 520.670.5299 Fax: 520.670.5530
Website: www.ecr.gov

1. How extensive was the situation/conflict assessment?

Check <u>all</u> that apply	
<input type="checkbox"/>	a. One round of telephone interviews with the key parties identified initially
<input type="checkbox"/>	b. More than one round of telephone interviews with the key parties identified initially
<input type="checkbox"/>	c. Telephone interviews with additional parties beyond those identified initially
<input type="checkbox"/>	d. Conference calls with groups of parties
<input type="checkbox"/>	e. In-person interviews with individual parties
<input type="checkbox"/>	f. Meetings with groups of parties
<input type="checkbox"/>	g. Administration of special instruments, tools, or techniques (PLEASE SPECIFY)

2. Was the situation/conflict assessment effort appropriate to the needs of the case?

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	Uncertain

3. Please elaborate on your answer to the previous question.

4. **Did you recommend assisted negotiation** (e.g., mediation to settle a dispute among the parties or facilitation of a collaborative stakeholder process to address issues and possibly reach another type of agreement) **as the appropriate way to proceed with this issue or controversy?**

<input type="checkbox"/>	Yes	Please elaborate if appropriate (e.g., Yes, with conditions): _____ _____
<input type="checkbox"/>	No	

5. **Was the recommendation followed?** CHECK THE MOST APPROPRIATE BOX ONLY.

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No (Please explain below)
<input type="checkbox"/>	Uncertain (Please explain below)
_____ _____	

Rating Scale



6. **Using the scale above, please rate the following statements about the nature of the situation/controversy.**

Rating	
_____	a. The extent to which the situation/controversy involves existing rights that can be negotiated or bargained.
_____	b. The extent to which the situation/controversy involves fundamental values to one or more parties.
_____	c. The extent to which the situation/controversy involves irreconcilable positions of the parties.
_____	d. The extent to which disagreements over information (e.g., the need for additional information, methods of analyzing data, interpretation of results) are the heart of the situation/controversy.
_____	e. The extent to which the parties to the situation/controversy will be willing to negotiate on the key issues.

7. Are you aware of any other problems or barriers to addressing the situation/controversy with the process that was selected (e.g., the recommendation to proceed with assisted negotiation or the recommendation not to proceed with assisted negotiation)?

<input type="checkbox"/>	Yes	What were the barriers? <hr/> <hr/> <hr/> <hr/>
<input type="checkbox"/>	No	

8. Please tell us how these assessment processes can be improved.

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9. Do you have any comments that you would like to add? If so, please use the space below and additional pages if you like.

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THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE. PLEASE RETURN YOUR COMPLETED QUESTIONNAIRE TO:

The U.S. Institute for Environmental Conflict Resolution
130 South Scott Avenue,
Tucson, Arizona 85701

PERSONS WITH DISABILITIES WHO REQUIRE ALTERNATIVE MEANS FOR COMMUNICATION OF PROGRAM EVALUATION INFORMATION SHOULD CONTACT THE U.S. INSTITUTE AT (520) 670-5658.

